

# **Code of Conduct**

# Metrol Core Values: Compassion; Integrity; Innovation; Trust

Metrol's success is built on our core values; delivering excellence in innovation and performance, caring about our relationships and always asking "what is the right thing to do?". Our work takes us all over the world where we interact with different cultures, practices, laws and regulations and these values inform our decisions to who we enter business relationships with.

### Compassion

Metrol is committed to providing a working environment where all staff are treated, and treat others, with dignity and respect. We run a compassionate workplace and are always there to offer help if we can to our staff. We do not tolerate discrimination, bullying or harassment. When representing Metrol away from home, this behaviour is expected to be shown to everyone we interact with.

## Integrity

Conducting our operations in compliance with applicable laws and regulations wherever we operate globally, never engaging in bribery or corrupt practice, while respecting human rights and recognised international employment principles.

As a small company, equipment performance, service quality and honesty with our clients are how we are judged. This guides us how we prepare for and execute our work.

### **Innovation**

Our longstanding relationships with our clients and suppliers breeds innovation and quality in our service. Standard practices are challenged and improved achieving higher levels of performance.

#### **Trust**

This code sets out our guiding principles that each of us must uphold in our behaviours as a Metrol representative. Everyone at Metrol is empowered to speak up if they feel something isn't right in any situation they are facing.