
Field Service Supervisor

Founded in 1987, Metrol are global leaders in the innovation, development and operation of wireless down-hole systems, using acoustic, electromagnetic and inductive telemetry.

Metrol's understanding of this technology and its application plays a major part in our success. Our products are already used by energy companies throughout the world during exploration and production, where the data and control provided allows significant advances in efficiency and safety. Metrol's commitment to research and development has ensured that the company stays at the forefront of downhole communications and the successful introduction of a range of new products has resulted in company growth.

We are located in the Kirkhill Industrial Estate in Dyce, but operations are global, and we have offices in Dubai, the United States and other worldwide locations.

With a family business culture, we aim to create and provide a working environment that promotes from within, encourages training and development and allows and trusts individuals to maintain a work-life balance.

Benefits:

The role comes with a competitive salary and benefits package including:

- Culture that promotes teamwork and empowering individuals to make a difference
- Challenging role with on-the-job training, working as part of an expert team
- 43 days holiday with additional holidays for long service and long service awards (based on a 7-day working week)
- Company Pension contributions
- Private Healthcare and Life Insurance
- Cycle to work scheme
- EV lease scheme

The Role:

As part of our ongoing growth, we are actively recruiting a Field Service Supervisor to support the offshore operations team.

The successful candidate will have an in-depth involvement in downhole system design, project planning and preparation to assist Operations Supervisors and Management whenever required. They will supervise and execute high profile or complex projects on location, mentoring and supervising junior field engineers, sharing lessons learned and identifying continuous areas of improvement. They will also assist engineering and technical staff in all aspects of preparation and operation of systems, or other requests as required.

Main Duties:

Pre-Job

- Attend project meetings with clients (technical and commercial)
- Translate client requirements into a Metrol scope of supply
- Liaise with clients, operations, product centre and technical departments, overseeing the design of downhole systems
- Prepare lists of equipment, systems diagrams and procedures for executing offshore operations
- Direct field engineers in preparation of downhole equipment prior to load out
- Where required, direct workshop and warehouse staff during job preparation and load out

- Assist Operations and Contracts & Proposals in commercial aspects of the project timeline (e.g. during tendering process)
- Perform pre-job risk assessments and risk registers ahead of the operation from initial planning through to job completion and support the completion of the Service Quality Plan (SQP)

At Location

- Conduct pre-job equipment inspection in accordance with Metrol Quality and Safety procedures
- Liaise with client site representative and confirm operations program
- Conduct site safety inspection based on current procedures and report any adverse findings to Metrol and location management
- Conduct and record site toolbox talk and attend local safety meetings as needed
- Conduct additional crew in-service training as necessary
- Test, configure, run and operate equipment in accordance with agreed program and in line with Metrol Quality and Safety procedures
- Report system status to Metrol Operations Management on a daily basis
- Present field report and service ticket to client
- Prepare and package equipment for back-shipment/storage

Post Job

- Prepare final report for Client
- Ensure end of well paperwork and reporting is complete and submitted
- Advise on equipment failures and problems to management and client as necessary
- Share operational lessons learned and follow up on improvements via procedures, design and checklist changes/amendments
- Identify and raise any competency concerns to relevant supervisors and departments
- Attend any washup or post job meetings with client

General

- Ensure that all local and Metrol Safety procedures are always adhered to at all locations
- Act as an exemplary representative of Metrol
- Take part in internal and external training, conferences and client meetings as required
- Carry out specific work-related tasks for Operations & Technical departments
- Support BD function as directed by Line Manager
- Ensure personal training, personal certification and travel documentation is up-to-date
- Assess crew members for appraisal
- Be proactive to gain exposure to commercial aspects of the business

Required Skills & Experience:

- Ten years' recent industry experience offshore
- Advanced training in running and maintaining a variety of main Metrol systems (monitoring and control)
- Advanced understanding of well testing operations and engineering
- Conversant with Metrol HSEQ systems, and general wellsite safety procedures and standards

Location:

Our Main Office and Workshops are in the Kirkhill Industrial estate in Dyce, Aberdeen.

Apply by email with your full CV to Vacancies-Technical@metrol.co.uk