

### Continuous Improvement Specialist

Founded in 1987, Metrol are global leaders in the innovation, development and operation of wireless down-hole systems, using acoustic, electromagnetic and inductive telemetry.

Metrol's understanding of this technology and its application plays a major part in our success. Our products are already used by energy companies throughout the world during exploration and production, where the data and control provided allows significant advances in efficiency and safety. Metrol's commitment to research and development has ensured that the company stays at the forefront of downhole communications and the successful introduction of a range of new products has resulted in company growth.

We are located in the Kirkhill Industrial Estate in Dyce, but operations are global, and we have offices in Dubai, the United States and other worldwide locations.

With a family business culture, we aim to create and provide a working environment that promotes from within, encourages training and development and allows and trusts individuals to maintain a work-life balance.

#### **Benefits:**

The role comes with a competitive salary and benefits package including:

- Culture that promotes teamwork and empowering individuals to make a difference
- Challenging role with on-the-job training, working as part of an expert team
- 33 days holiday with additional holidays for long service and long service awards
- Company Pension contributions
- Private Healthcare and Life Insurance
- Cycle to work scheme
- EV lease scheme
- Hybrid/Flexible working

#### **The Role:**

As part of our ongoing growth, we are actively recruiting a Continuous Improvement Specialist to support the management team.

The successful candidate will identify, coordinate and implement continuous improvement initiatives aimed at improving process efficiency, organisational performance, product quality and client satisfaction.

The role will help implement principles where continuous improvement becomes embedded in our daily business to foster a high-performance culture aligned with the company's values and strategic objectives

#### **Main Duties:**

- Map and analyse current processes to identify business risks, inefficiencies and improvement opportunities
- Lead cross-functional development and improvement initiatives, while reporting on project milestones, outcomes, and business impact.

- Facilitate continuous improvement sessions and problem-solving workshops, while establishing consistent approaches for problem identification, root cause analysis, and solution development
- Train and support teams in Continuous Improvement tools and methodologies
- Collaborate with stakeholders across all levels of the organisation to implement outcomes and deliver measurable improvements
- Develop and communicate key performance indicators
- Monitor, evaluate and report on the effectiveness of development interventions, across all departments, to ensure return on investment and continuous improvement.
- Promote and embed a high-performance, inclusive, and collaborative culture.

### Required Skills & Experience:

- Knowledge of Continuous Improvement and process improvement principles
- Excellent communication and stakeholder engagement skills
- Strong analytical and problem-solving abilities
- Experience in facilitating improvement workshops, RCA reviews and delivering training
- CI certification or practice would be advantageous
- Experience in Oil & Gas or industrial sectors is desirable
- Ability to develop long-term strategies for cultural transformation and organisational development.
- Strong ability to engage, inspire, and influence diverse teams at all levels.
- Expertise in creating programmes that enhance employee satisfaction and performance.
- Skilled in cross-functional collaboration to align cultural and development strategies with business objectives
- Deep understanding of change management methodologies and their application in business transformations.
- Ability to manage multiple tasks and projects simultaneously

### Location:

Our Main Office and Workshops are in the Kirkhill Industrial estate in Dyce, Aberdeen.

Apply by email with your full CV to [Vacancies-Technical@metrol.co.uk](mailto:Vacancies-Technical@metrol.co.uk)