

### Business Systems Analyst

An enthusiastic and capable individual is required to join our dynamic and expanding company, focused on developing and providing world leading products and services to our clients in the global energy industry.

The successful candidate will initially take the lead technical role in an ongoing ERP implementation project. This will include working closely with the superuser group and system provider, along with promoting the benefits of the new system and improving business processes across the company.

Following ERP implementation, the role holder will be required to support the business by analysing and mapping its software-based business systems, from planning and implementation through to support, maintenance and continual improvement. They will operate at a technical level with a “hands-on” approach, supporting and interfacing with a userbase focused on delivering exceptional service to our clients.

### Principal Duties

The Business Systems Analyst will be required to:

- Plan and technically manage the implementation and ongoing support of an ERP system
- Perform detailed analysis and mapping of business processes
- Assist in the effective use and management of all company software-based business systems
- Liaise with system authors and their service agents regarding issues, modifications and upgrades
- Implement system configuration and workflow changes
- Coordinate, plan and test system updates
- Develop and expand business systems as required by the business
- Continually review and improve system efficiencies wherever possible
- Actively participate in continual process improvement

### Required Knowledge & Experience

- Experience in hands-on implementation, testing, support, continual development and maintenance of software-based business systems, in particular ERP
- Experience in managing the implementation of an ERP business system
- Sound understanding of SQL databases and ERP architecture
- Experienced in SQL and able to implement system configuration and workflow changes
- Excellent communication skills
- Ideally qualified in Business Systems, IT or similar subject
- PC literate, in particular SQL, Excel and other MS Office applications
- Conversant with C-SAM and/or Access Supply Chain ERP

### Location:

Kirkhill Estate, Dyce, Aberdeen

Support for continuing career development may be available

Apply by email [only](mailto:only) with your full CV to [Vacancies-Technical@metrol.co.uk](mailto:Vacancies-Technical@metrol.co.uk)